

January 2018

BERNARD TELEPHONE & COMMUNICATIONS

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www.bernardtelephone.com



Founded on August 29th, 1997 in Scotts Valley, California, Netflix is said to be the 10th largest internet company by revenue.

Originally only offering video-on-demand online and DVD by mail, they entered into the content-production industry in 2013 with it's debut of "House of Cards". Now Netflix is said to have released an estimated 126 original series or films in 2016.

As of October 2017, Netflix had an estimated 109.25 million subscribers worldwide.



Vudu began by making its own set-top boxes (the Vudu box and the Vudu XL). Over time they switched to marketing their software as a Smart TV/Connected TV platform and Video on Demand to third-party consumer electronics devices. Vudu is also available on PlayStation 3, PlayStations 4, Xbox 360, Xbox One, iPad,

Android TV, TiVo Roamio, Roku devices, and most smart phones via the Vudu app.



Hulu is a subscription video on demand service. Owned jointly by The Walt Disney Company, 21st Century Fox, Comcast and Time Warner, it primarily offers streaming of television series (current and past episodes) from its owners' respective television networks and other content partners.

Office Information:

Office Hours

M-F 7:30-4:00

(closed daily for lunch from 12:00-12:30)

Employees

Kyle Manders—General Manager

Billy Kremer—Combination Technician

Matt King—Combination Technician

Mike Gassman—Combination Technician

Jessie Intlekofer—Bookkeeper

Megan Brehm—Admin. Assistant

Happy New Year!!

*Bernard Telephone & Communications
wishes you and your family a safe and
happy new year.*

Congratulations to this months
winner,
Lynn & Carlene Hillard!

They will receive a \$10 credit on
their next bill.

Winners are drawn randomly and
everyone is eligible.

****Restrict Unwanted Telephone Solicitations****

In 2003, the Do-Not-Call Act was signed into law. This legislation allowed for the establishment and enforcement of a national Do-Not-Call Registry giving consumers a choice regarding telemarketing calls. **If your number is listed on the registry, all commercial telemarketers, except for businesses with whom you have an existing relationship or certain non-profit and political organizations, are not allowed to call you.**

Consumers may register their residential telephone number, including wireless numbers, on the national Do-Not-Call Registry by telephone or by Internet at no cost. **To register by telephone, consumers may call 1-888-382-1222. For TTY, call 1-866-290-4236.** You must call from the phone number you wish to register. **You can register on-line for the national Do-Not-Call Registry via the internet at www.donotcall.gov**

Inclusion of your telephone number on the national Do-Not-Call Registry will be effective 31 days after registration. Your number will remain on the registry permanently. You are allowed to remove your number from the registry at any time.

If you continue to receive telemarketing sales calls or robocalls, you can file a complaint by visiting www.donotcall.gov, or by calling 1-888-382-1222 (TTY 1-866-290-4236)

FUSC Update-Federal Universal Service Charge

Effective January 2, 2018 the Federal Universal Service Charge (FUSC) contribution factor will be increasing from 18.8% to 19.5%. The FUSC amount is calculated by multiplying the contribution factor times your interstate service charges. This factor may change quarterly, depending upon the needs of the Federal Universal Service Fund (USF). The USF is a government mandated program that is designed to help make phone service affordable and available to all Americans, including consumers with low income, those living in areas where the costs of providing telephone service is high, and to schools, libraries, and rural health care providers.

Uber Data Breach

Uber has suffered a data breach a year ago, and the address and email information of 57 million people were stolen. Uber paid off the hackers who then supposedly deleted the data, but that cannot be confirmed.

Watch out for phishing emails related to this Uber data theft, for instance that your "Uber account was compromised" and that you need to change your password, or anything else related to Uber that could be suspicious.

Never click on a link in an email, always go to the website yourself through your browser's address bar or a bookmark you have set earlier. **Remember, Think Before You Click!**

Billing Note:

Bills are due on the 20th of each month unless that date falls on a weekend in which case they will be due on the following Monday. All payments received after the due date will NOT be reflected on your next months bill. Feel free to contact the office at any time to confirm your payment was received.

Did you get new devices for Christmas?

Many times we are so excited to get our new devices hooked up that we neglect to pay attention to how our old device was previously hooked up. Here are a couple things we suggest you do BEFORE unhooking your old device:

- Label your cables: Using tape, write on the cable what port it should be plugged in to.
 - Take a picture: Take a picture of the back of your old device before unhooking it.
- Most importantly though, read the owners manual before attempting to hook up your device.