

BERNARD TELEPHONE & COMMUNICATIONS

June 2018

110 Jess St, Bernard IA

563-879-3203

www.bernardtelephone.com

Turkey
&
Dressing



Join us for our
Customer Appreciation Party!



Brats



June 27th
Serving lunch from
11:00-1:30

Bernard Telephone office located at 110 Jess St.

RSVP by calling

563-879-3203 or emailing to megan@bernardtel.net

Hot Dogs



Tips for Public Wi-Fi Hotspot Security

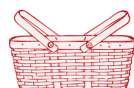
1. **Pick the correct network:** When trying to connect to a public Wi-Fi network, watch for multiple network names that are similar but not the same. Hackers use this tactic, dubbed Wi-Phishing, to try and trick you into logging into the wrong network to get your information.
2. **Pick a secure network:** When picking a Wi-Fi hotspot to log into, try and find one that's got you locked out. It's best to stick to hotspots where the provider (hotel, coffee shop, etc) provides you with a password to grant access.
3. **Ask to connect:** Most devices have a setting you can elect that asks you before connecting to a network.
4. **Avoid personal data in hotspots:** If possible, avoid doing serious tasks like bill pay, accessing your bank account or using your credit card when connected to public Wi-Fi.
5. **Avoid using your passwords:** If you have to enter a password on a public Wi-Fi network use a password manager like LastPass or Dashlane which store passwords for you and keep them encrypted. If you do use passwords without a password manager, make sure you're on sites with a two-factor authentication set up.

June Happenings:

Happy 
Father's Day!

 June 17th

Bernard
Calf & Sheep Show
June 22nd
Bernard Picnic
June 23rd



Summer begins



June 21th

Congratulations to this months
winner,
Lori Schnoor!

Lori will receive a \$10 credit
on her next bill.

Winners are drawn randomly
and everyone is eligible.

Relay Iowa

What is Relay Services?

Relay Services provides full telephone accessibility to people who are deaf, hard-of-hearing, deaf-blind, or have difficulty speaking. Specially trained Communication Assistants (CAs) process relay calls and stay on the line to relay conversations electronically, over a Text Telephone (TTY) or verbally to hearing parties.

The service, known as Relay Iowa, is available 24 hours a day, 365 days a year, with no restrictions on the number of calls placed or on their length. This valuable communications tool gives all individuals who are deaf, hard-of-hearing, deaf-blind or having difficulty speaking the opportunity to make personal and business calls just like any other standard telephone user.

Both TTY and voice users may initiate calls through Relay Iowa.

Reliability

Relay Iowa uses state-of-the-art technology and equipment in bringing its service to relay customers in Iowa. For example, Relay Iowa's system lets callers store personal reference information such as frequently called numbers, preferred call type, long distance carrier and other data using a customer profile. This allows calls to be processed faster and more efficiently.

Convenience

Relay Iowa delivers feature-rich service to make calling easy and convenient. In addition to supporting a wide array of call types— TTY, Voice Carryover, Hearing Carryover and more— Relay Iowa also provides features such as voicemail or answering machine retrieval.

Quality

The key to Relay Iowa's quality of service are the Communication Assistants who handle each call. Sensitive and skilled, Relay Iowa's Communication Assistants receive extensive training. In addition, Relay Iowa routinely monitors performance to ensure that quality remains high.

For more information on the benefits of this program visit www.relayiowa.com.

Relay Iowa Service Numbers (services available 24 hours a day, seven days a week):

7-1-1 or 800-735-2942	1-800-735-2943	877-735-1007
TTY/ASCII	Voice	Relay Iowa Speech to Speech Service

Relay Iowa VCO Direct
1-800-735-4313
TTY or VCO Phone

Relay Iowa Spanish Service
800-264-7190
Voice/TTY

Telecommunications Word Search

Antenna
Cable
Computer
Cordless
Dial Tone
Email
Fiber Optic
Keyboard
Laptop
Long Distance
Mouse
Mouse Pad
Phone Call
Phone Number
Reboot
Remote
Router
Screen
Set Top Box
Tablet
Telephone
Television
Virus Protection
Wireless

D	J	I	P	L	L	A	N	T	E	N	N	A	Q	S	K	E	E	L	T	V	T	W
L	G	D	S	I	E	S	X	M	I	Z	N	I	P	X	O	B	P	O	T	T	E	S
P	O	Y	O	R	E	M	O	T	E	O	R	U	L	H	O	P	W	E	E	Q	L	E
I	Y	W	P	H	O	W	N	O	Z	L	N	V	R	R	M	N	L	I	A	M	E	T
I	C	C	P	E	H	P	R	O	U	T	E	R	R	E	G	O	L	C	U	O	P	D
S	O	Z	H	B	J	O	X	B	O	P	E	W	I	U	R	I	V	O	X	U	H	I
D	R	A	O	B	Y	E	K	E	R	T	A	X	O	N	S	T	K	R	F	S	O	A
E	D	N	N	A	O	X	M	R	U	L	B	M	T	M	S	C	E	A	I	D	N	L
S	L	T	E	C	E	T	U	P	I	C	O	T	A	B	E	E	B	L	B	I	E	T
S	E	E	C	N	N	Q	M	T	I	U	K	N	X	E	L	T	I	X	E	S	K	O
C	S	C	A	B	L	O	W	L	E	T	T	B	G	R	E	O	F	Y	R	N	Z	N
O	S	K	L	S	C	R	E	E	N	L	A	T	O	D	R	R	E	M	O	U	S	E
M	R	R	L	T	O	B	O	T	T	P	B	U	S	E	I	P	H	L	P	A	K	R
T	B	W	X	O	M	M	O	U	S	E	P	A	D	I	W	S	Q	H	T	X	E	O
A	I	V	I	R	N	O	X	S	U	Q	O	B	T	S	I	U	T	U	I	P	C	U
N	F	N	O	I	S	I	V	E	L	E	T	H	J	J	R	R	Z	A	C	M	R	B
D	I	A	P	X	M	O	S	N	Y	P	P	C	U	T	Y	I	L	A	N	S	O	T
T	E	B	C	A	B	L	E	E	A	B	A	T	W	S	V	V	B	I	F	C	W	U
N	N	I	L	Q	O	W	Y	L	L	O	L	Y	S	X	U	I	E	P	L	C	E	K
A	K	F	Y	O	N	X	P	H	O	N	E	N	U	M	B	E	R	F	I	O	P	Z